



Adam Rajnoch

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Home: Palkovice, 73941 (Czechia)

EDUCATION AND TRAINING

Střední škola

Střední průmyslová škola, obchodní akademie a jazyková škola [POJFM] [01/09/2017 – 01/06/2021]

City: Frýdek-Místek | Country: Czechia | Level in EQF: EQF level 5

- **Information Technology** (18-20-M/01)
- **C# and .NET Framework** programming
- **HTML, CSS, PHP, and JavaScript**
- Creating and working with **SQL databases (MySQL)**
- **Linux and Windows operating systems** at client/server level
- Programming of **industrial PLC systems**

Internship

Erasmus+ [01/02/2020 – 01/03/2020]

City: Dublin | Country: Ireland | Level in EQF: EQF level 3

International stay in **Dublin, Ireland**, including IT work experience, designing and implementing client designs.

WORK EXPERIENCE

Decathlon – Frýdek-Místek, Czechia

sporting accessories specialised seller

[28/06/2019 – 31/08/2024]

Active customer support and professional consulting in the area of sports equipment

Team coordinator, including shift planning and task distribution

Comprehensive servicing and maintenance of sports equipment

Training and development of the team to ensure a high standard of service

Effective onboarding and training of new team members

Sportleader project – increasing sales and improving the financial performance of a specific product family

Huisman Czech Republic – Sviadnov, Czechia

ICT system administrator

[01/09/2024 – Current]

Nutanix – Installation, cloning and administration of VMs, including snapshot management and maintenance

Commvault – Backup and data recovery

Cloud (Microsoft Azure / Entra ID) – User and access management in Entra ID, basic administration of Azure environments, including virtual machines, and update management using Azure Update Manager. Knowledge at AZ-104 level (**Microsoft Azure Administrator**)

SCCM / Microsoft Endpoint Configuration Manager – Managing the deployment of monthly Windows updates across all company branches, covering 6 locations in total, including monitoring and troubleshooting installation issues

On-premise infrastructure – Ensuring the operation of servers and local infrastructure devices, including HP iLO and QNAP NAS, managing a camera system with more than 100 cameras, TV information screens, temperature sensors and other network devices

Microsoft 365 (Office 365) – End-user support for SharePoint and Teams, migration of data from on-premise storage to the cloud, primarily for the Czech branch and partially on a global level

Windows Server & network services – Daily work with Active Directory, DNS, DHCP and DFS, permissions management using NTFS/ACL, and troubleshooting access and sharing issues

Certificates and security – Management of internal and public SSL certificates, IIS configuration, TLS troubleshooting and implementation of security measures

Databases (Microsoft SQL Server) – Database backup and restore, basic maintenance and troubleshooting

Synchronization and tools – Experience with tools such as ViceVersa and BMC Helix for ticketing, as well as automation of routine tasks using PowerShell

Automation & scripting – Creation of PowerShell scripts for shared folder management, permission audits, CSV data processing and bulk operations in Windows environments

Linux / VPS (Debian) – Deployment, administration and troubleshooting of external VPS servers, including users, security, backups and monitoring, as well as configuration of NGINX, UFW firewall, Fail2Ban and logging.

Industrial systems – Cooperation with production teams on IT support for CNC machines, welding robots and other automation systems

SKILLS

AD/DS / DNS / DHCP / VPN / Cloud / Azure / On-prem / Nutanix / Powershell / Linux / Windows Server / SCCM / Office 365 / AI

LANGUAGE SKILLS

Mother tongue(s): Czech

Other language(s):

English

LISTENING C2 **READING** C1 **WRITING** C1

SPOKEN PRODUCTION B2 **SPOKEN INTERACTION** B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DRIVING LICENCE

Driving Licence: B

HOBBIES AND INTERESTS

Sport Cycling, hiking, running, paddleboard and indoor climbing..